

Quality Policy

It is the policy of Hydrainer Pumps Ltd to provide products and services that consistently meet the agreed requirements of our customers. Products and services shall also meet relevant statutory and regulatory requirements.

The organisation's objectives are to satisfy customer's needs through continual improvement in product design, product quality, cost and service levels and to be recognised as the quality leader in our market. These objectives have been further defined as Performance Measures which are reviewed on a regular basis.

To demonstrate to customers and staff the organisation's commitment to quality, Hydrainer Pumps Ltd maintain and continually improve their quality management system which conforms to the international quality management system standard BS EN ISO 9001. This quality system is also subject to external assessment by NQA an accredited certification body.

All company personnel are encouraged to contribute to the continual improvement of operations and the service provided to customers and to comply with procedures and instructions as defined in the documented Quality Management System.

Signed

Review Date **June 2027**



David Laws
Group Managing Director